

Directions: Please complete shaded areas below.

Department Name: Finance, Tax Collector
Project Name: Tax Collection System Replacement
Project Amount: \$2,000,000
Preparer Name & Contact Information: B. John D'Auria, 305-375-1944

Project Type: Please check (✓) one.

☐ Enterprise ☒ Communities of Interest ☐ Department Specific

Funding Source: Please check (✓) one.

☒ GF Capital ☐ Proprietary Capital

☐ **Mandated Requirement**
(If checked (✓), please indicate who is mandating this request as well as the time frame)

☐ **3 Department Priority of Initiative (1, 2, 3, etc.)**

Section A

Background:

The Tax Collector is responsible for processing and storing records having to do with all aspects of County taxes (e.g., real estate taxes), municipal taxes (i.e., collecting and distributing funds for all local incorporated areas), various taxing authorities (e.g., water and sewer assessments), and State transactions (e.g., auto tags). Depending on the availability of resources, the Tax Collector periodically upgrades the technology used for processing all information pertaining to revenue collection and disbursement. This information is critical to a number of departments, including the Property Appraiser, GSA, Building, HUD, and the County Attorney. External customers include the municipalities, title and mortgage companies, private attorneys, and the general public.

The Tax Collector is proposing to replace their legacy mainframe system with a new state-of-the-art system, which will be less expensive to maintain, address unmet needs, and is customer-friendly.

Problem Statement:

The Tax Collector has been using the same mainframe computer system for over 20 years. This system is based on old technology, and will no longer be supported by the manufacturer. Moreover, the system is composed of a number of sub-systems that are not compatible (e.g., Occupational License and Personal Property). Furthermore, it is limited with respect to compatibility with more current systems (e.g., the Property Appraiser's system).

Solution:

This project would select, procure and implement an up-to-date tax collection system. The resulting system would be much more efficient, fully integrated, and compatible with modern data retrieval systems.

Expected Benefits / Direct Payback:

This initiative would streamline operations and facilitate data exchange both within and between Tax Collector units. It would eliminate manual processes that are still in place (especially in Bankruptcy and Accounting). It would also facilitate refund processing so we could meet the State mandate of processing refunds within 30 days. Finally, due to the use of newer technology, mainframe costs for the new Tax Collection System will be reduced considerably.